

| CPRINCE2 |
|----------|
| |
| |
| Срзмз |
| (P30' |
| (MoP' |
| (MoV |

This is to certify that Ralf Kneuper

Has achieved the ITIL® Foundation Certificate in IT Service Management

Effective from 24 March 2015

Registration number 5315925.20381543

drs. Bernd W.E. Taselaar Chief Executive Officer

EXIN The global independent certification institute for ICT Professionals



ITIL, PRINCE2, MSP, M_o_R, P3M3, P3O, MoP and MoV are registered trade marks of AXELOS Limited. AXELOS, the AXELOS logo and the AXELOS swirl logo are trade marks of AXELOS Limited.